

Managed On-Street Services

Connected parking solutions





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Orikan's Managed On-Street Services provides fair and consistent enforcement to increase parking turnover and ensure parking equity for your community. Our fully-managed service reduces the personnel and administrative burdens for our clients, and our specialist parking officers provide the highest level of customer service and professional enforcement through priority access to the latest smart city technologies.

Orikan's Managed On-Street Services is localised to you, which means the parking supervisor and officers have detailed knowledge of your unique parking environment. We develop a comprehensive induction program specific to each client, which enables parking officers to understand your customer service charter, goals and local parking regulations.

We take a customer-centric approach, so our specialist staff are measured on patrol frequency and quality of infringements issued. They do not have infringements targets: their focus is to assist the community with parking compliance and issue infringements when an offence has occurred.

Our service includes:

- Recruitment, training, coaching and managing the performance of staff
- Resource management including attrition and replacement of staff
- Choice of staff on-site or dedicated office in municipality
- Providing a safer parking environment for the community and parking officers
- Tools of the trade – uniforms, vehicles, handheld devices and ticket stock

Orikan's Managed On-Street Services can also provide additional services including private parking management, abandoned vehicle management, meter maintenance and school crossing supervision.

BENEFITS

- Increase turnover and parking equity for the community
- Reduce administrative burden and associated overhead costs
- Our cost-effective solution means productivity gains and increased issuance
- Customer-centric approach; our officers are ambassadors for your organisation

FEATURES

- Dedicated team of parking specialists with detailed local knowledge
- We deliver you a parking work plan and ongoing performance management
- Get priority access to industry-leading smart parking technology
- Rigorous recruitment and training to ensure our customer-first ethos confers every possible advantage to client and community