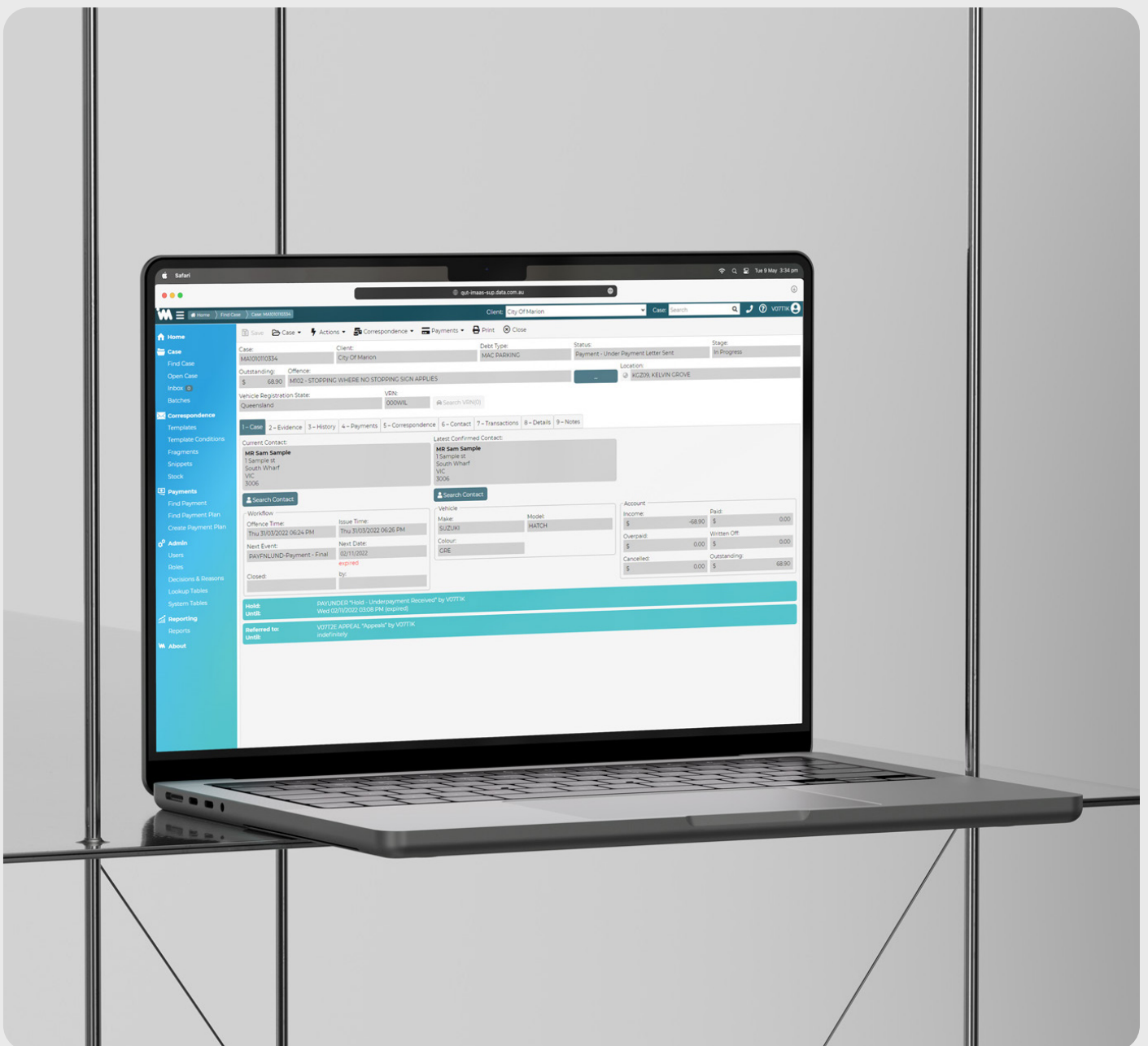# IMaaS

Connected infringement management technology

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Infringement Management as a Service (IMaaS) is a comprehensive compliance management technology solution. It delivers end-to-end infringements processing across the compliance lifecycle.

IMaaS is both modular and highly configurable to ensure specific client requirements are met. Purpose-built for infringement management, IMaaS has been carefully designed to manage the complexities of the compliance landscape.

Incredibly efficient, IMaaS connects manifold processes into an integrated solution and incorporates a user and process workflow to allocate duties and manage tasks. IMaaS also maintains an audit history of system and user changes and offers a comprehensive suite of reports for daily management and long-term analysis of the infringement lifecycle.

IMaaS is connected and scalable to allow for more effective management:

- Collects and stores infringement records and evidence
- Offers a complete history of all activities including incoming and outgoing correspondence
- Fully automated notices and lifecycle, according to custom business rules
- Road authority lookups and lodgements for unpaid infringements
- Secure data transfer
- Call centre enquiries and collection reminders services
- Correspondence suite with a library of templates
- Multi-channel payment of infringements, payment plans and collection services
- Online customer self-service, including image reviews

BENEFITS

- Reduce administrative burden and associated overhead costs
- Improve consistency and customer service
- Streamline the infringement management process and improve infringement recovery
- Get value for money with a cost effective and highly efficient solution

FEATURES

- Modular and scalable to cater for new and emerging technologies
- Fully compliant with all security requirements under the law
- User friendly interface
- Comprehensive reporting suite

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